

Condo Control Welcome Letter

Dear Owner/Tenant,

Chelsea Gardens has set up a new secure website to communicate electronically with you and other owners / residents. The new website contains the secure area that will be the primary means for communicating important notices, such as events and announcements, as well as allowing you to submit service requests. For owners, it also provides access to confidential condominium documents such as your annual budget, meeting notices and minutes. We are requesting that you all become familiar with the site, as we believe it will significantly enhance your condo experience.

The Condo Control system is a new platform for Crossroads staff, Strata Council, and Owners. As we continue implementing and optimizing the system, there may be a short adjustment period while everyone becomes familiar with its features and processes. We appreciate your patience, understanding, and cooperation as we work toward providing a more efficient and streamlined experience for everyone.

Please follow these steps to complete the one-time registration process:

1. Visit <https://app.condocontrol.com/registration>
2. Enter your registration code: **[AccessCode]** This would have been emailed to the email you have on file with Crossroads.
If you do not have an email registered with Crossroads, contact becca@crpm.ca to provide an email and register for an official welcome letter for Condo Control.
3. Enter your unit number: **[UnitNumber]**
4. Click "Get Started"
5. Follow the onscreen instructions to complete the setup process.
1. To log in on future visits, simply go to <https://app.condocontrol.com> and click "Login" at the top right of your screen. From there you can enter the email address and password you have chosen.

If you have any problems completing the registration you can submit an [online ticket](#).

Sincerely,

Jesse Train

On Behalf of Chelsea Gardens Strata Council

Download the Condo Control App here:

